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METROPOLITAN
POLICE

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Form 691

Application for the Review of a Premises Licence or Club Premises Certificate
under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

- Before completing this form please read the guidance notes at the end of the form.
- If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.
- You may wish to keep a copy of the completed form for your records.

I **DARREN RHODES PC194ZD**apply for the review of a premises licence under Section 51 of the Licensing Act 2003
for the premises described in Part 1 below

Part 1 – Premises or club premises details

Postal address of premises or club premises, or if none, ordnance survey map reference or description:

THE GOAT PH, 1-3 BROOM ROAD, CROYDON, CR0 8NG

Post town: CROYDON

Post code:
(if known) CR0 8NG

Name of premises licence holder or club holding club premises certificate (if known):

MR PATSON NGOMA

Number of premises licence or club premises certificate (if known):

05/01297/LIPREM

Part 2 – Applicant details

I am:

Please tick Yes

- | | | |
|---|---|-------------------------------------|
| 1 | an individual, body or business which is not a responsible authority
(please read guidance note 1 and complete (A) or (B) below) | <input type="checkbox"/> |
| 2 | a responsible authority (please complete (C) below) | <input checked="" type="checkbox"/> |
| 3 | a member of the club to which this application relates (please complete section (A) below) | <input type="checkbox"/> |

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(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Mr	<input type="checkbox"/>	Mrs	<input type="checkbox"/>	Miss	<input type="checkbox"/>	Ms	<input type="checkbox"/>	Any other title (e.g. Rev.)	<input type="checkbox"/>
Surname:				First Names:					
I am 18 years old or over <input type="checkbox"/>									
Current postal address if different from premises address:									
Post town:					Post code:				
Daytime Tél. No.:					Email: (optional)				

(B) DETAILS OF OTHER APPLICANT (fill in as applicable)

Name and Address:
Telephone Number (if any):
Email address: (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT (fill in as applicable)

Name and Address:	METROPOLITAN POLICE, CROYDON POLICE STATION
Telephone Number (if any):	020 8649 0167
Email address: (optional)	Darren.rhodes@met.police.uk

This application to review relates to the following licensing objective(s)

	Please tick one or more boxes
1 The prevention of crime and disorder	<input checked="" type="checkbox"/>
2 Public safety	<input type="checkbox"/>
3 The prevention of public nuisance	<input checked="" type="checkbox"/>
4 The protection of children from harm	<input type="checkbox"/>

Please state the ground(s) for review: (please read guidance note 2)

This venue has been coming to the attention of the police for a number of months now. It has been the source of a significant amount of Anti Social Behaviour (ASB). There has been a lot of dialogue between the venue operators, Star Pubs & Bars (the owner of the property) and lawyers for the latter. The DPS has been sent letters by the police and the council ASB team. This culminated in an application being made for a minor variation to the premises licence to add a number of conditions which sought to address the issues at the premises.

Unfortunately the DPS and Premises licence holder, Mr Patson NGOMA, has failed in his responsibilities to adhere to his premises licence conditions and reneged on his promises to work with the police to resolve the issues at the premises.

On the 9th October 2015 I attended the premises and witnessed unauthorised licensable activity in the form of regulated entertainment. This sparked the interaction between police and lawyers for Star Pubs & bars. The conditions were agreed by all parties and it was also agreed that those conditions would be adhered to until they became effective on the premises licence.

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Please provide as much information as possible to support the application: (please read guidance note 3)

On 24th October 2015 police responded to a call at the premises and a firework was thrown at the police van by a customer. Activity was still taking place at 0035hrs and customers were hostile towards the police.

On 2nd December 2015 a council ASB enforcement officer wrote to the premises outlining the issues and threatened court proceedings if incidents didn't stop immediately.

On 25th December 2015 shortly after 10pm a fight broke out inside the premises. A member of staff and a member of the public rang the police. Nobody wished to make any allegations and the crowd were dispersed. At around 11pm a third call was received by the police from a nearby residential address. The incident which had started in the pub had continued and a male was arrested, he later confirmed during interview that the incident had started in the premises.

On 6th January 2016 I attended the premises to follow up on the incident from Christmas Day. I found that there was no incident report from the night, no CCTV had been turned off, no door supervisors were deployed on the night, there were no staff training records in relation to conflict management, a glassware policy could not be produced and the CCTV was still only recording for 9 days.

Later that day I received an email on behalf of the DPS notifying me of an event at the premises giving me 3 days notice not 14, it also stated that the work on the CCTV would commence on the 7th January but would only record for 30 days not 31 as is required and that 2 security would be on duty and not 3 as is required.

The Metropolitan police have tried to work with the DPS and other interested parties in this venue, however we are still at a point where the DPS is constantly breaching agreed conditions to support the prevention of crime and disorder licensing objective, those now form part of the premises licence and the breaches still continue.

The Metropolitan police believe that a review of the premises licence is now the only option available. When considering what options are available to the sub committee I cannot see that adding conditions would have an effect. The removal of the DPS would be the minimum request from the police, however this could be considered a 'paper exercise' if the current DPS & Premises licence holder is still operating the venue. The only options which would satisfy the police that crime and disorder would cease and premises licence conditions would be adhered to is revocation or suspension of the licence.

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Have you made an application for review relating to this premises before?

(Please tick yes)

Day

Month

Year

If yes, please state the date of that application:

If you have made representations before relating to this premises please state what they were and when you made them:

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I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate.	Please tick Yes <input type="checkbox"/>
I understand that if I do not comply with the above requirements my application will be rejected.	<input type="checkbox"/>

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION.

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant's solicitor or other duly authorised agent (see guidance note 5). If signing on behalf of the applicant please state in what capacity.

Signature: D Rhodes 19420 Date: 15TH JANUARY 2016

Capacity: APPLICANT

Contact name (where not previously given) and postal address for correspondence associated with this application: (please read guidance note 6)

Post town: _____ Post code: _____

Telephone Number (if any): _____

If you would prefer us to correspond with you using an e-mail address, your e-mail address (optional): _____

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details, for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant's agent (for example, solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.

PREMISES LICENCE

Premises licence number

05/01297/LIPREM

Part 1 – Premises details**Postal address of premises, or if none, ordnance survey map reference or description, including Post Town, Post Code**

The Goat
1-3 Broom Road
Croydon
CR0 8NG

Telephone number 020 8239 6982**Where the licence is time limited the dates**

N/A

Licensable activities authorised by the licence

The sale by retail of alcohol – On and Off the premises.

The provision of regulated entertainment namely, films, indoor sporting events, live music, recorded music, provision of facilities for making music, provision of facilities for dancing.

The provision of late night refreshment – For non residents for consumption on the premises.

The times the licence authorises the carrying out of licensable activities

The sale by retail of alcohol –

Monday to Thursday 1000 hours until 2330 hours

Friday and Saturday 1000 hours until 0000 hours (midnight)

Sunday 1000 hours until 2300 hours

New Year's Eve, from the end of the permitted hours on New Year's Eve to the start of the permitted hours on the following day or, if there are no permitted hours on the following day, until 0000 hours (midnight) on 31 December.

The provision of regulated entertainment –

Monday to Thursday 1000 hours until 2330 hours

Friday and Saturday 1000 hours until 0000 hours (midnight)

Sunday 1000 hours until 2300 hours

New Year's Eve, from the end of the permitted hours on New Year's Eve to the start of the permitted hours on the following day or, if there are no permitted hours on the following day, until 0000 hours (midnight) on 31 December.

The provision of late night refreshment (for non residents) –

Monday to Thursday 2300 hours until 2330 hours

Friday and Saturday 2300 hours until 0000 hours (midnight)

New Year's Eve 2300 hours until 0500 hours on 1 January or, if there are no permitted hours on 1 January, until 0000 hours (midnight) on 31 December.

*There are no restrictions upon the provision of food to residents of the premises.

The opening hours of the premises

Monday to Thursday 1000 hours until 0000 hours (midnight)

Friday and Saturday 1000 hours until 0030 hours on the following days

Sunday 1000 hours until 2330 hours

New Year's Eve, from the end of the permitted hours on New Year's Eve to the start of the permitted hours on the following day or, if there are no permitted hours on the following day, until 0030 hours on 1 January.

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

On and Off

Part 2

Name, (registered) address, telephone number and e-mail (where relevant) of holder of premises licence
Mr. Patson Ngoma
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Registered number of holder, for example company number, charity number (where applicable)
N/a

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol
Mr. Patson Ngoma
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol

Personal Licence No.: 08/00560/LIPERS Licensing Authority: LB Croydon

Date Original Licence granted: 23.09.2005
Date this licence valid from: 29.12.2015

Licensing Manager
Place Department

Annex 1 - Mandatory conditions

The licence is granted subject to the Mandatory conditions for sale of alcohol as set out in the Licensing Act 2003 as amended by the Licensing Act 2003 (Mandatory Licensing Conditions) Order 2010 and Order 2014.

1. No supply of alcohol may be made under the premises licence a) at a time when there is no designated premises supervisor in respect of the premises licence, or b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
3. The admittance of children to the premises for the exhibition of any film shall be in compliance with any British Board of Film Classification or Croydon Council age restriction pertaining to that film.
4. Unless otherwise specified on this licence no regulated entertainment shall take place at the premises with the exception of pre-booked private events limited to the provision of music and dancing or any other entertainment of the like kind, for pre-invited guests.
5. (1) The responsible person shall ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
 - (a) games or other activities which require or encourage, or are designed to require, or encourage, individuals to—
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

6. The responsible person shall ensure that free potable water is provided on request to customers where it is reasonably available.

7. (1) The premises licence holder or club premises certificate holder shall ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—

- (a) a holographic mark, or
- (b) an ultraviolet feature.

8. The responsible person must ensure that—

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—

- (i) beer or cider: ½ pint;
- (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.”

***Responsible person is defined as:**

(a) In relation to licensed premises:

- (i) The holder of a premises licence in respect of the premises,
- (ii) The designated premises supervisor (if any) under such a licence, or
- (iii) Any individual aged 18 or over who is authorised for the purposes of section 153 (4) of the Licensing Act 2003 by such a holder or supervisor,

(b) In relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables him to prevent the supply in question

In respect of the condition governing age verification, there are specific duties relating respectively to the holder of the premises licence or club premises certificate and designated premises supervisor.

9. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

For the purposes of the condition set out in the above paragraph

(a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979

(b) "permitted price" is the price found by applying the formula—

$$P = D + (D \times V)$$

Where —

- (i) P is the permitted price,
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence—
- (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994

10. Any door supervisor employed at the premises must be licensed by the Security Industry Authority (the SIA) and must wear their SIA authorisation badge in a prominent place on their person at all times whilst on duty.

Annex 2 - Conditions consistent with the Operating Schedule

The premises will ensure that:

1. They maintain a CCTV system to the reasonable requirements of the Metropolitan Police, covering the entrances, exits, internal and external areas of the premises and retain images for a minimum of 31 days and deliver CCTV images to Police or authorised Council Officers, in useable, form on request.
2. A head and shoulders image shall be captured to identification standard of every person who enters the premises.

3. A person who is capable of downloading images shall be present at the premises whenever licensable activity is taking place. Upon request in accordance with the Data Protection Act 1998 or any replacement legislation, images shall be provided to Police or authorised Council Officers within 1 hour when the premises are open to the public. Where the request is made outside these hours, images shall be provided within 24hrs of the request.
4. Unless otherwise agreed in writing with the Metropolitan Police Licensing Authority, at least three (3) door supervisors shall be deployed at the premises on Friday and Saturday between 8pm and close on each day with at least one (1) of those door supervisors permanently positioned in the outside beer garden to the front of the premises from 8pm till close.
5. Door supervisors will wear hi vis jackets at all times they are deployed at the premises and will be used to assist with the safe dispersal of customers at the end of the night in conjunction with a written dispersal policy.
6. A comprehensive incident register is maintained at the premises. The DPS shall ensure that details of incidents shall be added to the register within 24hrs of any incident. CCTV images of any incident will be recorded and kept at the premises along with a copy of the incident report and written reports from all members of staff involved.

The following details shall be recorded:

Date

Time

Location

Persons concerned

Summary of incident

Identification of any Emergency Services Personnel who attended.

7. All staff are given regular training, supervised by the DPS, in relation to the Licensing Act 2003 and conflict management. Training records will be kept at the premises and made available for inspection. Refresher training will be given to all staff at least every six months.
8. Events.
 - each event held at the premises shall be subject to a crime and disorder risk assessment, at least 14 days in advance of the event. This shall be carried out as agreed from time to time with the Metropolitan Police.
 - Consult the local Metropolitan Police Licensing Unit to clarify whether the proposed event is **significant**
 - Undertake a risk assessment of any **significant promotion or event** (as defined below) using the MPS Promotion/Event Risk Assessment (Form 696*) and provide a copy* to the Metropolitan Police Service and the licensing authority not less than 14 days before the event is due to take place.

*696 documents will be submitted whenever possible by e-mail in accordance with the Metropolitan Police Definition of a 'Significant Event'. A **significant event** will be deemed to be: any occasion in a premises licensed under the provisions of the Licensing Act 2003, where there will be a live performer(s) – meaning DJs or, MCs; that is promoted in some form by either the venue or an outside promoter; where entry is either free, by invitation, pay on the door or by ticket.

9. An anti-drugs policy is in operation in conjunction with a search and seizure policy.

10. After 10pm on Friday & Saturday night no more than 8 persons shall be allowed to use the front beer garden at any one time.
11. The names or image of any person banned from the premises will be kept at the premises. The DPS or nominated deputy will liaise with the local police and establish an action plan in relation to these individuals. Door supervisors will be provided with these details when employed at the premises.
12. When the premises are used for private hire copies of photo ID and recent utility bill for the hirer will be kept at the premises. The hirer will provide the venue with a verifiable guest list at least 24hrs prior to the event taking place. This list will be used by the door supervisors prior to entry being allowed.
13. No private hire of the venue will take place with less than 7 day's notice without consultation with the Metropolitan Police Service.
14. A member of staff will be responsible for collecting glassware from the front beer garden on a regular basis. A glassware policy shall be in place at the premises and made available for inspection.

Annex 3 - Conditions attached after a hearing by the licensing authority

N/A

Annex 4 – Plans

Attached

Our Ref: AX/KAH/Goat Croydon
 Email: karen.cochrane@flintbishop.co.uk

Flint Bishop

SOLICITORS

Licensing Department
 London Borough Of Croydon Council
 Bernard Weatherill House
 8 Mint Walk
 Croydon
 CR0 1EA

CONTACT
 KAREN COCHRANE

FAX NUMBER
 08701918678

DIRECT DIAL
 01332 226148

1 February 2016

03 FEB 2016

Dear Sirs

Goat, Broom Road, Shirley, Croydon
 Premises Licence number 05/01297/LIPREM

We act for Star Pubs & Bars, who are the Freehold Owners of the Premises known as the Goat, Broom Road, Shirley, Croydon – Premises Licence number 05/01297/LIPREM.

We have been advised that the above premises is currently having its Licence reviewed, an application having been made for Review by the Metropolitan Police.

We are also aware that concerns have been raised for some time in relation to compliance with the Premises Licence conditions and our clients actively supported the Tenant in an attempt to resolve the concerns. We are advised that despite submitting a minor variation to resolve the issues, problems have continued and sadly accept that the issues in relation to these premises relate to the current management.

There are terms within our agreement with the current Licence Holder which enable forfeiture proceedings to be commenced should the Premises Licence be jeopardised. Given this, instructions have been given regarding negotiating the current Tenant's exit from these premises.

Given the above, we wish to make a representation. We have been notified that there are serious concerns relating to crime and disorder at these premises and are concerned that the Premises Licence conditions are not being complied with. We are aware that the Licence conditions on the Licence were agreed specifically to ensure the avoidance of crime and disorder and wish to express our concerns that some of the Licence conditions have not been met.



Company No. 215271787



Company No. 75371788



Company No. 2537986



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We would wish to attend any Licensing Review hearing and would hope that we could assist the Committee in advising as to what steps have been taken previously to resolve issues at these premises and to inform them as to what future steps are proposed by the Freehold owner of these premises.

We would be most grateful if you could advise of the hearing date once this has been agreed.

Yours faithfully

Kester Cochrane

Flint Bishop LLP

THE GOAT PUB

The anti-social behaviour caused at the Goat Pub came to the attention of the Council sometime in September 2015. This included loud amplified music before and after the official closing time, drinking alcohol in the beer garden after the official closing time, taking drugs in the premises, fighting and customers congregating in the surrounding areas shouting, swearing and screaming after the official closing time.

A warning letter was sent to the landlord and the Pub owners in December 2015, and they were advised that if the complaints continue the Council would apply for a Premises Closure Order for the premises to be closed down for 6 months. The ASB did not stop but was minimised. The Police were called out to the premises on 25th December 2015, due to noise nuisance and anti-social behaviour.

Email after my visit

Since my return from annual leave, I have been to Shrublands estate on several occasions and spoke to some of the residents around the Goat Pub. One resident informed me that they used to be disturbed by constant fighting by the pub customers, but this had now stopped.

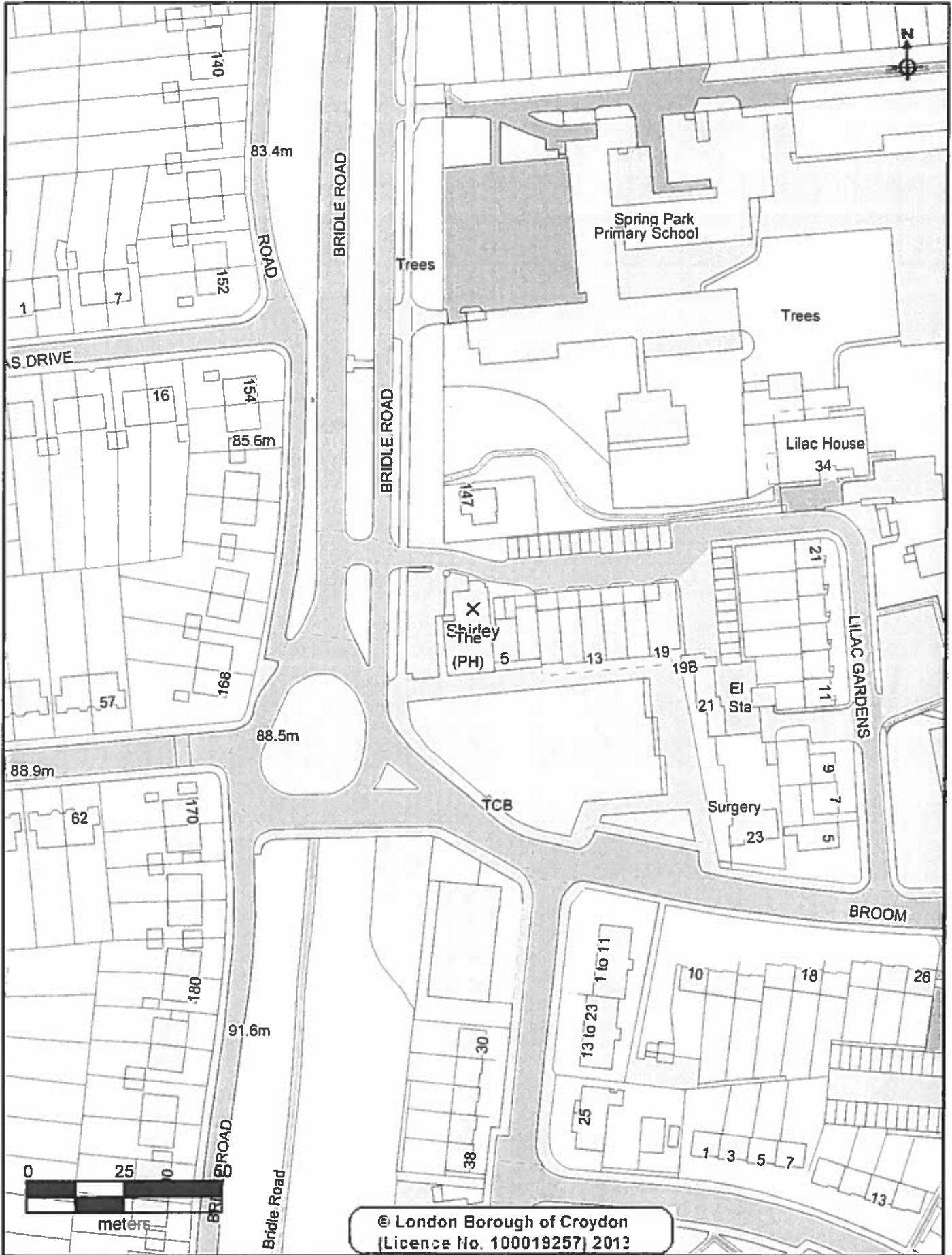
I spoke to another family that lives near the pub. They informed me that they too used to suffer a lot of nuisance, and witnessed a lot of drugs activity and fighting, but this has now stopped.

I spoke to two other resident that live across the road opposite the beer garden. They both informed me that the situation used to be really bad, but since November things have improved, and they think maybe it was because of the weather and they might kick off again when the weather gets warmer. I advised them about the work we are doing to stop the anti-social behaviour from the pub goers and for the landlord to take responsibility and action to stop such behaviour. They inform me that it used to be peaceful and quiet until May 2015, when they noticed a new owner. They also informed me that the pub used to be visited by locals even though they never went there themselves, but the customers now comes from outside the estate in different vehicles.

I spoke to a third few days later who informed me that they used to be woken up at 2.00am by the loud music from the Goat Pub. They informed me that this has now reduced but the music is still being played loud up until 11.30pm.

All of them inform me that they think the behaviour had stopped due to the cold weather and as soon as the sun comes out it would be the same again. I advised them that we are working with the Police and other agencies to stop the reoccurrence.

Alphonso Williams ASB Officer Croydon Council



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www.croydon.gov.uk

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London Borough Croydon

Scale 1:1250

22-Feb-2016



X = THE GOAT P/T